

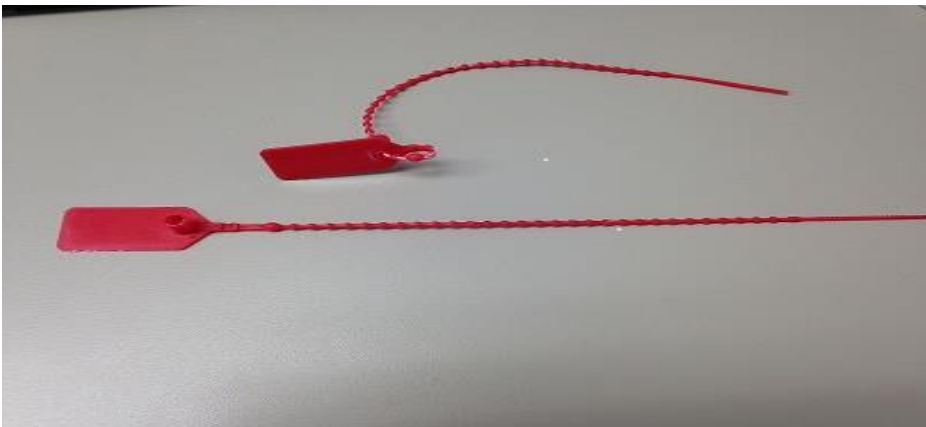
## Recovery and Returning of MEDsys Small Alternate Devices

**Agencies currently transition from MEDsys to Vesta will need to return the SAD's in their inventory to MEDsys.**

As you begin placing the Vesta devices in the homes, please gather all MEDsys devices to be returned to MEDsys. Please send an email to [tokens@medsyshcs.com](mailto:tokens@medsyshcs.com) with the total number of devices you will be returning. We will then send you shipping materials to mail the devices back to us. See below for removing the device from home

### Removing the Device (SAD) from the Secured Location

1. Cut the RED Zip tie from the device



2. Please do not yank, pull, or tear from device, this will damage the device.



3. Place the devices into the package provided to you from MEDsys and mail back to us via USPS.